



Bill Payment Tips

Visit <https://www.aquawater.com/ways-pay-your-bill> to learn about multiple ways to pay your Aqua water and your Village of Lowellville sewer bills. Options include Aqua ePortal, which allows you to view and pay your bills online with or without enrolling.

If you are mailing in your payments or using your banking institution to remit payments on your behalf, here are some tips to ensure timely posting:

- If you use your banking institute to remit your payments on your behalf and your bank mails your payment – does not electronically transfer – be sure to schedule payments far ahead of due date to account for post office delays. Any issues with timely remittance of payment must be addressed directly with your bank – Aqua cannot assist.
- If you pay by mail, include the payment coupons (if you receive paper bills) and mail with separate checks in separate envelopes – one for water with check made payable to Aqua Ohio and another for sewer with check made payable to Village of Lowellville. Be sure to put in the mail far ahead of payment due date to account for any post office delays.

Bill Remittance Addresses:

Water Bill

Aqua Ohio
PO Box 70279
Philadelphia, PA 19176-0279

Sewer Bill

Village of Lowellville
PO Box 70279
Philadelphia, PA 19176-0279